



Open Doors for Multicultural Families

Annual Report - 2018



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**24437 Russell Road, Suite #110
Kent, WA 98032**



OPEN DOORS
for MULTICULTURAL FAMILIES

**www.multiculturalfamilies.org
+1 (253) 216 - 4479**

Message From The Executive Director:

Ginger Kwan



As I write this to you, I am full of gratitude for another year of learning from our families, youth, and staff. We are getting stronger, moving in the right direction, and, despite our challenges, I am happy to come to work every day. I am so grateful for our staff, who go above and beyond their responsibilities out of love for the people they serve. It is a great comfort to me as a director when I hear feedback from the families and youth we serve about how our work is making an impact in their life; to me, this is the most important part of what we do, and what makes Open Doors unique. Not only do we “walk the talk”, we are continuously striving to provide the best quality services to people who can’t get services anywhere else. Our dream is for the families we serve to have equitable opportunities to achieve their potential!

In 2018 we added new staff, started new and exciting programs, and made great strides with our systems advocacy efforts. We served 300 more families in 2018 than the year before. We challenged parents to become more active leaders and to mentor other parents. We partnered with other community organizations to lift up the voices of people of color with developmental disabilities. However, what gives me the greatest joy is seeing our staff every day, seeing parents learn and grow at workshops and focus groups, and seeing youth grow up, go to college, and get jobs. That is our real success.



Ginger Kwan
Executive Director

Message From The Co-Board President:

Evelyn Guerra



We are so grateful to all our supporters and donors! Thanks to you in 2018 Open Doors for Multicultural Families continued leading the way in promoting and providing access and support for ethnically and linguistically diverse families who have children with special health care needs. As we look forward to celebrating our 10th anniversary in 2019, it is evident that over those ten years, ODMF has become a respected and invaluable resource on how to best support and engage diverse families as they work to provide the best care and education for their children.

I can point to so many examples of this, but I will focus one that truly demonstrates ODMF's distinction in the area of culturally and linguistically appropriate services for diverse families is the number of workshops we've been hired to run, facilitate and train!

In just 5 years, our fee for service income has grown by 75%! And that is due to the reputation our amazing staff and dedicated Executive Director, Ginger Kwan, have built up over these past ten years. We are sought out far and wide to provide guidance, information, education and training to government agencies, school districts and other non-profits who want to understand how to best serve their diverse clients.



Thank you for your support!

Evelyn Guerra
Co-Board President



Mission:

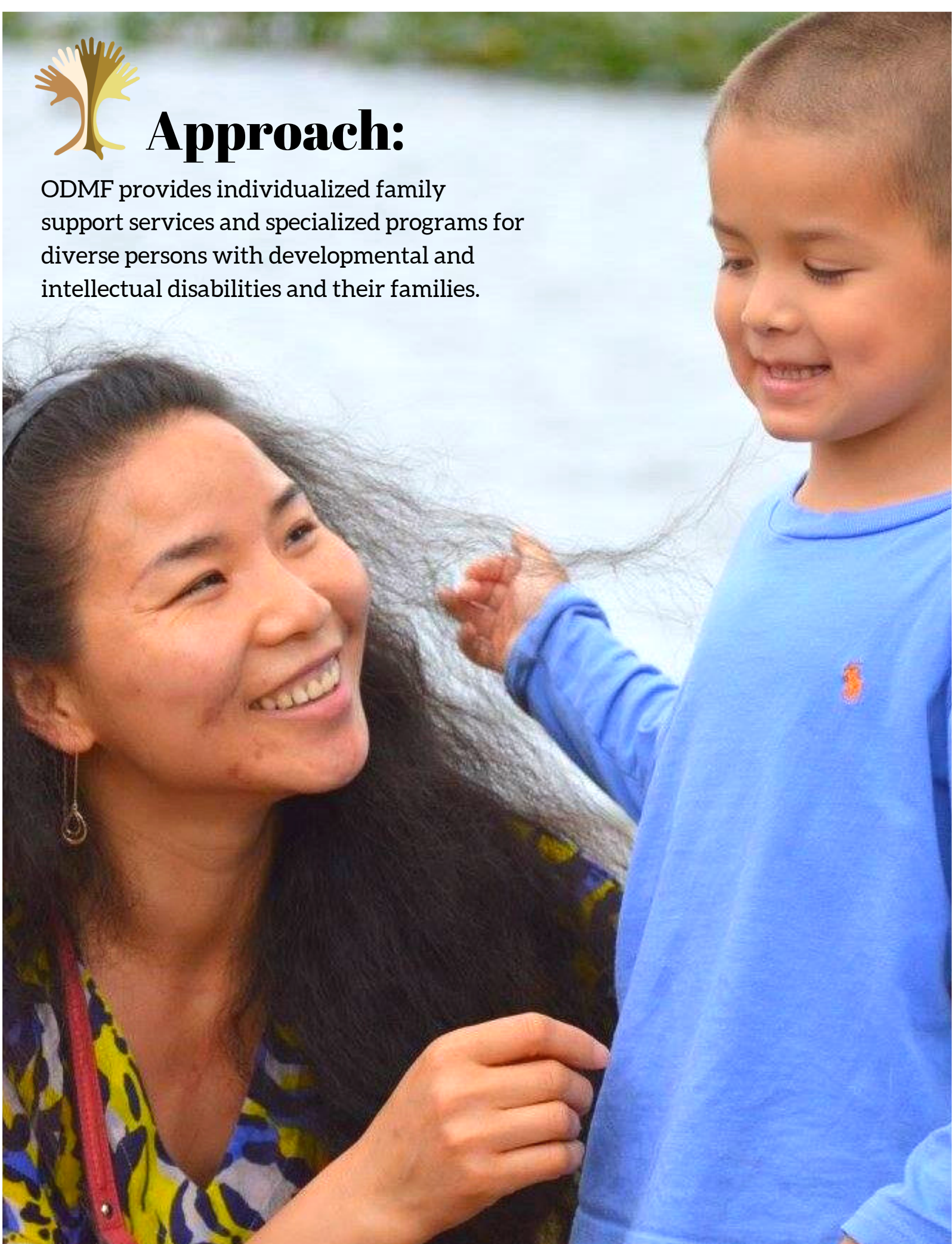
Open Doors for Multicultural Families (ODMF) is dedicated to ensuring culturally and linguistically diverse (CLD) individuals with intellectual and developmental disabilities (ID/DD) have access to equitable and responsive resources and services.





Approach:

ODMF provides individualized family support services and specialized programs for diverse persons with developmental and intellectual disabilities and their families.





Family Support Services:

The state of Washington has one of the most diverse populations in the United States and there is an estimated 33,000 individuals with ID/DD in King County, WA. Many of these individuals, their families and guardians struggle to navigate complex healthcare and educational institutions as a result of unaccommodating systems and linguistic barriers.

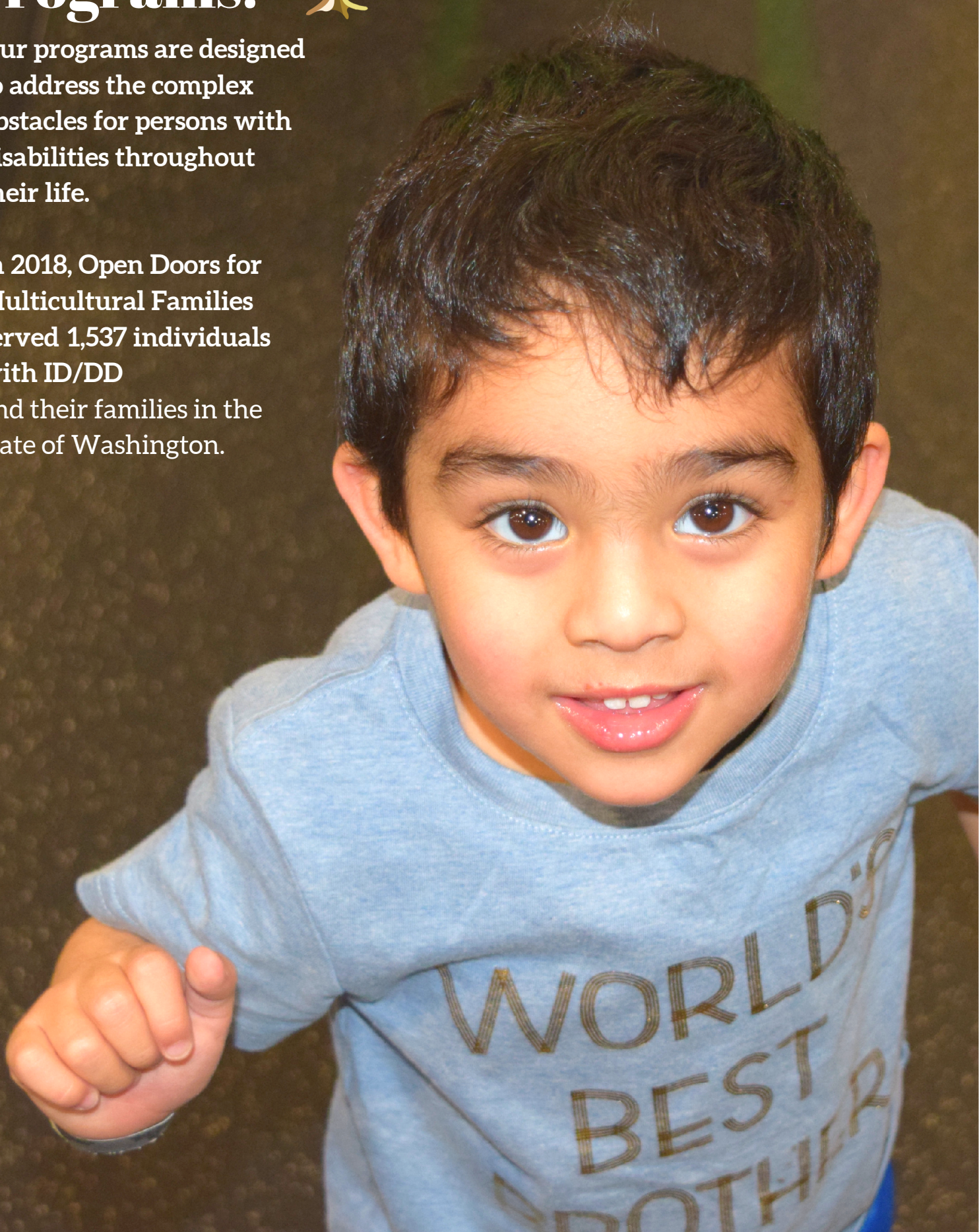
The ODMF Family Support Specialists are comprised entirely of bilingual and bi-cultural professionals in order to adequately address the needs of these individuals and their families. In total, 20 different languages are spoken in our office.

Programs:



Our programs are designed to address the complex obstacles for persons with disabilities throughout their life.

In 2018, Open Doors for Multicultural Families served 1,537 individuals with ID/DD and their families in the state of Washington.





Early Learning Program:

This program offers training and education for parents of young children (0 - 6) with developmental and intellectual disabilities. In addition to receiving direct support, families enrolled in the Early Learning Program receive classroom-based education on topics relevant to the ages of their children.



Youth Program:

The Youth Program provides youth (13 - 16)
with the opportunity to learn social-
emotional skills from trained Youth
Program leads.





Transition Program:

The Transition Program provides youth (16 - 21) with critical pre-employment skills and college exploration opportunities. Participants learn practical skills such as résumé building and budgeting, practice mock interviews and how to ask for accommodations for their unique needs.



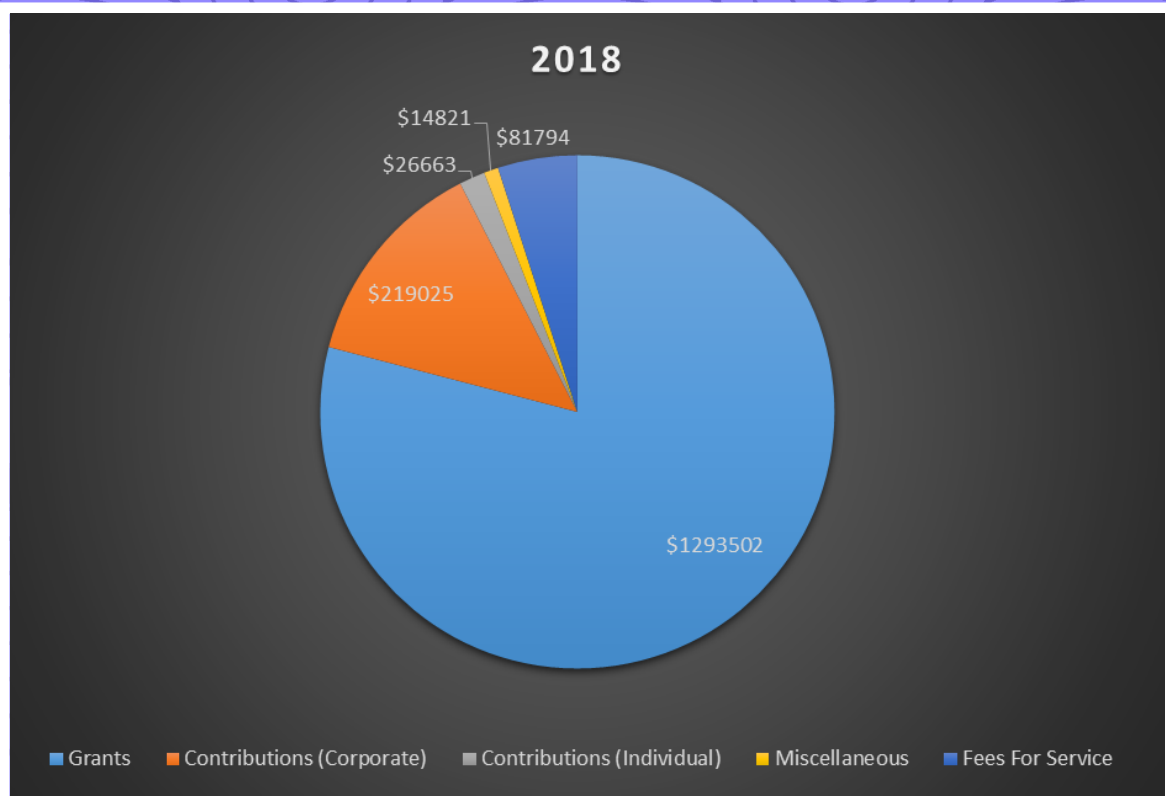
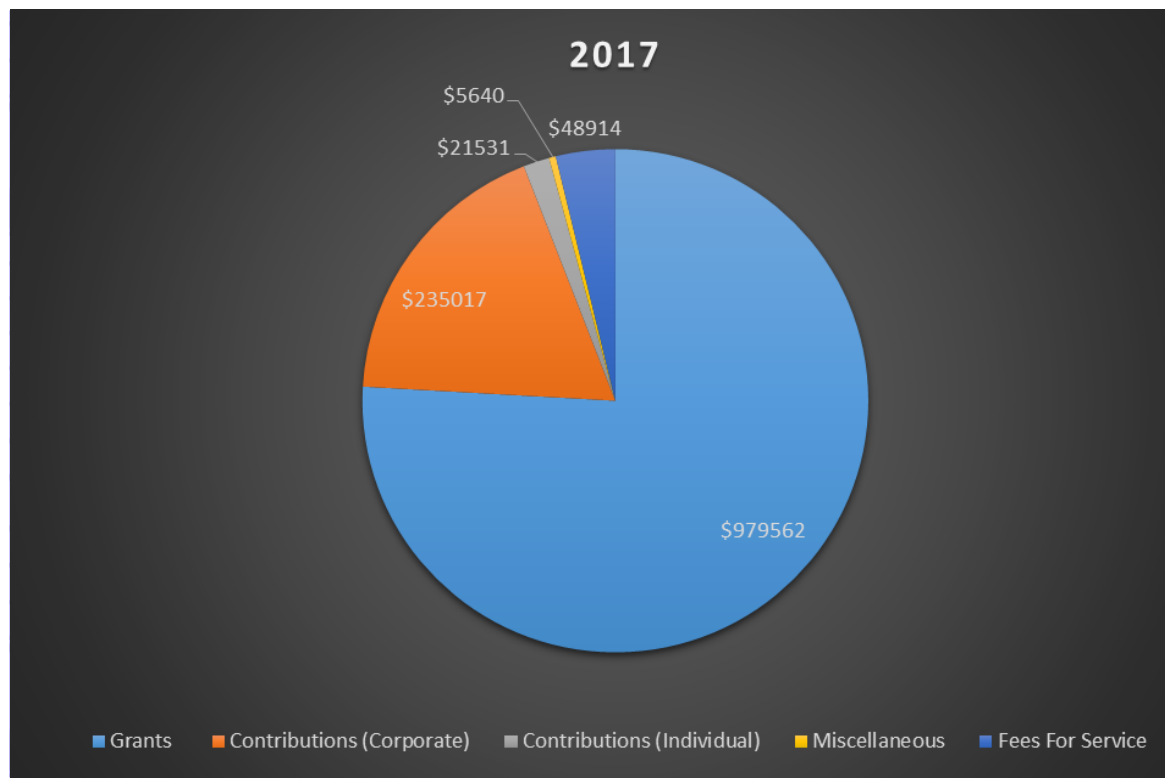
Meet Kelly. She is a young adult with a chromosomal abnormality which caused cerebral palsy and blindness in one eye. When Kelly and her family were referred to ODMF, Kelly was not receiving any services. With the help of the Family Support Specialist at her Individualized Education Programs, Kelly was able to work on her interview skills and build a resume. Earlier this year, Kelly was hired by Tacoma City Light as a part time Human Resources aide.



Financial Summary:



Open Doors for Multicultural Families is proud to report another year of financial growth which enabled us to serve more families than ever before. Below is comparison of 2017 and 2018:





Financial Snapshot:



As we look ahead toward growth and expansion in the state of Washington, we remain committed to fiscal prudence to ensure sustainability and high-quality programming for every community we serve.

Below we've provided a snapshot into how the figures from 2018 compare to the previous year.

27%

Increase in *total revenue* generated from 2017 to 2018!

Increase in revenue generated by Grants from 2017 to 2018!

32%

67%

Increase in revenue generated by Open Doors' Cultural Competency Training from 2017 to 2018!

Percentage of Open Doors' total expenses spent on family services. In other words, 92 cents of every \$1.00 is used directly on family services.

92%



Recognition:



The support for ODMF has been truly inspiring. From the Board of Directors to each individual donor and volunteer, ODMF is beyond appreciative for the level of commitment to our mission. This continuous support has enabled Open Doors to grow and flourish in 2018!

Board Members:

Evelyn Guerra - Co-President
Ros Damm - Co-President
Karen Jacobsen - Secretary
Anat Caspi - Treasurer
Nizar Ali
Anneli Jefferson
Ayan Elmi
Rand Hammadi
Kelley Chung
Haruka Kojima

Agua Verde
Beehive Salon
Caffe Ladro
Creative Dance Center
Dimitriou's Jazz Alley
Dukes Chowder
Feminist Karate
Georgetown Brewery
Hothouse Spa
Ivar's Restaurant
Jet City Improv
Jonboy Caramels
Maryhill Winery
Mud Bay
Museum of Flight
Northwest Outdoor Center
Nurturing Pathways
Northwest Film Forum
Olympus Day Spa
Pacific Science Center
Poquitos
Rhein Haus
Seattle Bouldering Project
Seafair
Seattle Gymnastics Academy
Seattle Massage Oasis
Seattle Repertory Theatre
Seattle Shakespeare Co.
Seattle Seahawks
Seattle Sounders
Seattle Storm
Seattle Theatre Group

Institutional Donors:

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Boeing Employee Credit Union
Peterson Sullivan LLC
Tzu Chi Foundation
Outdoors For All
Elevated Sportz
Paint The Town
Oasis Massage
Bike Works
King County Employee Giving Program
East Shore Unitarian Church